



PHH Media

Message from Toby

There are many exciting things going on with **Pediatric Home Health Care, LLC**.

This time of year is very busy and there are a lot of community events. We hope that you take advantage of this, please visit our Facebook page to learn more about the events in the area and PHH involvement. We will be having an in-service for **Cough Assist, IPV Machine**, and **IV** classes this month. Please check your phone for texts and e-mails on the dates of these events. We want to be rated the #1 agency in the state of Texas when it comes to the quality of care for our patients. It's going to take a team effort to make this to happen!

We have a large amount of nurses in the **Tyler area**. If you know of anyone that may need our services in that area please let us know.

The transition into **Fall** is here and with the weather change comes illness and with our kiddos this can be a very tough time of year. Please make sure that we are always washing our hands and in tune with any symptoms we feel or notice from our patients and family. We are excited to have such a great team of clinical staff so please let us know what you need from us and please **take advantage** of the trainings mention above. We welcome any feedback or request for additional training as well.

As always, my door is always open. And thank you in advance for your hard work!!

Toby Price
President / CEO



Tyler Office

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October

Special Points:

☺ Message from Toby,
President & CEO

☺ Upcoming Events

☺ Nurse of the Month

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Points from QA:

Good Morning Nurses,

I want to first thank everyone for their **hard work** and **dedication** to our families. We truly have the best nurses here at PHH.

I realize corrections are a pain to some of you, but they are **absolutely necessary** to our companies continued existence and our patients' success. As I'm sure many of you have noticed, we have a wonderful new QA Nurse, LaVon Hackworth. LaVon came to us from the field and has a firm understanding of our note system. Lavon & Danielle's goal will be to teach you ways to avoid having to come in and do corrections and better notate what's going on with our patients.

With that being said, we now have a corrections system in place. We are required by the state to have corrections completed in 2 weeks time after you turn your notes in. You will continue to receive phone calls and emails notifying you that corrections are in the office for you to complete. After **3 Notifications** you will be given a verbal warning, following **3 additional notifications** you will be given a written warning. After the written warning we will continue to notify you of corrections **3 additional times**. Unfortunately at that point in the process the state requires that we report you to the State Nursing Board for Failure to Document Properly, and you will be removed from your case. We do **NOT** want it to get to that, so please do not ignore these corrections.

As you can see, we are going to have to take this very seriously so we appreciate everyone's attention on this matter, keeping up with these corrections and helping our kids keep their hours.

LaVon Hackworth, LVN & Danielle Jenkins, LVN
Quality Assurance

We appreciate
everyone's attention
on this matter

Message from the crew

This past month was a crazy one but we are thankful to have the **support of all of you!** We want to continue to grow in the East Texas community, please let us know of any events or new clinics we also welcome your feedback!

We are happy to be providing services for a new child in Marshall. She is new to nursing and her family is happy with our nurses and grateful to be receiving our help. Our recruiter JJ Massey has left PHH in order to pursue a degree in the doctorate program at UT Tyler, we wish him all the best with this new chapter.

From the DOPCS Pam Hanson: Overall the documentation errors have **drastically decreased**. Thank you for all your hard work.

Most Creative Pumpkin Contest - Please submit a picture of the creative pumpkin and patient to me for judging. We welcome your visit to the office as well, the office will be ready for trick or treating with snacks and games.

Cody Nelms,
Account Manager



Directors Directive

Hello to everyone.

Thank you very much for the warm welcome I have received as a new member of the PHH team. I have met several of you here in the Tyler office and out at our patient's homes, I am looking forward to meeting even more of you over the next several weeks.

Your paperwork is now being QC'd in the Tyler office by me. A BIG KUDOs to all of you for the great improvement with documentation! This is greatly appreciated!!

If you have any questions or suggestions, please let me know.

THANK YOU FOR ALL THE WONDERFUL CARE YOU PROVIDE TO OUR PRECIOUS CHILDREN!

Pam Hanson RN, MBA, BSN
Director of Patient Care Services



As the Fall weather moves in, I want us all to remember how important utilizing standard precautions and hand washing. We are shifting into RSV and FLU season. The cooler weather is always welcome following the long, hot summer season, but with fall comes increases in illness.

The typical early signs of RSV in children start with high fever and runny nose. The virus soon settles in the lungs and causes difficulty in breathing and wheezing. Babies with RSV become sick fairly quickly. A child can go from feeling fine to very ill within 24 hours. RSV is highly contagious and is an airborne contagion. **The best methods of prevention is proper hand washing, cleaning surfaces such as counter tops and not letting children share eating utensils or cups.**

RSV symptoms are similar to the common cold or flu. Seasonal flu is a contagious **respiratory illness** caused by flu viruses. It spreads between people and can cause mild to severe illness. Most experts believe that you get the flu when a person with the flu coughs, sneezes, or talks and droplets containing their germs land in your mouth or nose. You can also get the flu by touching a surface or object that has the flu virus on it and then touching your mouth, eyes, or nose.

To protect ourselves and our patients it is extremely important to wash hands, wipe down equipment with antibacterial wipes, and constant implementation of standard precautions. I request, however do not require, my nursing team to get the **Flu Vaccine**.

Please continue to provide the best and highest quality care to our **Pediatric Home Healthcare** patients and their families!

Julie Golightly, BSN, RN
Administrator

Honors and Celebrations



Nurse of the Month for September: **Sharon Chambless**

We always see **Sharon** in the office, she never lets her **corrections** get behind.

Sharon has a positive attitude and we appreciate her hard work and dedication to the office and the families she works with.

Thank you **Sharon** for being such a great nurse.

You can receive a **referral bonus**:

After a nurse works 160 hours, you can receive a referral bonus of **\$400 for RNs or \$200 for LVNs**.

The staffing coordinators can provide job applications and answer any questions.

We have part-time, full-time, and PRN work available.

If you are looking to work any additional hours or have any schedule changes, please notify the office.

Staffing Coordinator/Recruiting Team



Chartered in 1905, **American National Insurance Company** has evolved into an industry leader, ranking among the largest of life insurance companies in the United States.

Today, the company and its subsidiaries provide personalized service to more than five million policyholders throughout all 50 states, the District of Columbia, Puerto Rico, and American Samoa.

Directly and through subsidiaries, the company offers a broad line of insurance products and services, including; term, whole life, accident, and cancer insurance, as well as annuities. We have been scheduled to be with you on the following dates **Oct 15th-17th** from **12-4** to discuss with you some options for your insurance needs.

If you would like more information regarding this please contact Toby Price at (972) 630-4810.



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Where Kids Come First!



<https://www.facebook.com/PHHcare>

Events & Training

Family & Professionals:

IPV & Cough Assist class TBD
RSVP: candice@pediatrichomehealthcare.com

Most Creative Pumpkin Contest

Oct. 31st, all contest photos must be into the office for judging. Please visit the office, we welcome trick or treating & have games & snacks for all!!

Trach & Vent Class:

Oct. 28th Please contact your local office regarding sign up prior to attending

We have IV classes @ Children's Medical Center (Downtown Dallas Campus)

Classroom D8 from 1p-3p on **Nov. 12th**
Nurses will receive 2 CNE credits if the ENTIRE class is attended.
No cost, except parking, which is \$2

Supporting our PHH family

From the Desk or YOUR Respiratory Therapist:

Remember: On the LTV 950/1150 ventilator, the only settings that the patient is receiving are the settings that are **BRIGHT KIWI GREEN**. All **dull green** settings are not in use, the patient is not getting them and should not be charted. Put a line thru the blanks for those settings, on the vent flow sheet. Questions concerns, email me

O2 TANKS IN THE HOME

You **MUST** check the O2 tanks on each shift. Regulators on tanks have diaphragms that can get weak and allow slow leakage of oxygen to occur! Full tanks are around 2200psi.

FYI: 1 lpm = 10 hours of use for "E" cylinder of O2

Candice Lockhart, RRT, RCP
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