



PHH Media

Message from Toby

The past few months have been great for PHH and the growth of all 3 of our offices! This in a big way is thanks to all the hard work each and every one of you does in the home and with each other. We are already into **September** and the holidays will be here before you know it. Please communicate with the office as soon as possible in regard to any upcoming schedule changes so that we can ensure great coverage for our families during that time. We are also working on new items for the website, the newsletter is available on **Our News** tab and we look forward to adding additional links, we welcome any feedback from you!

There are many exciting things happening at PHH this month. **Candice Lockhart RRT, RCP** joined our family as our **in-house Respiratory Therapist**. She will be in charge of our respiratory education and support our field staff and our families. She has **15+ years'** experience as a Respiratory Therapist and **10 years** dedicated specifically to pediatrics. Many of those years she trained the families of respiratory compromised patients. **Welcome** to the family Candice!

It was a strange month in that we had **5 employees** that had Birthdays.
Happy Birthday to
Toby, Adam, Julie, Lee, and JJ!

We have several training opportunities that will be available soon. Please keep an eye out for texts from the office on these opportunities. And remember my door is always open!

Toby Price
President / CEO

Tyler Office

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September

Special Points:

☺ Message from Toby,
President & CEO

☺ Upcoming Events

☺ Nurse of the Month

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Points from QA:

The importance of documentation and charting

One of a nurse's greatest fears is to realize: you have received a subpoena concerning the care you gave a patient a year ago. Would you be able to remember the details of that patient's care?

Nurses have always faced the challenge of reconciling documentation with **quality patient care**. Some would argue that paperwork interferes with time spent caring for patients. However, with proper documentation in the patient's chart, you would have the information you need to ensure quality care and to defend that care in court, should that be necessary.

Effective documentation provides a record of proof demonstrating nursing care given and the patient's response to that care.

Documentation in nursing notes should reflect communication among professionals from different disciplines and on different shifts. It provides information so that health care providers can deliver care in a coordinated manner.

Reimbursement from Medicaid and insurance companies are based in on the nursing documentation.

A patient's record serves as a **legal document** that may be entered into courtroom proceedings as a record of care the person received.

Documentation should reflect that the individual's health status evaluation is based on the information received and analyzed as a result of nursing assessment.

Nursing interventions developed to address the patient's needs or problems be are included in the Plan of Care.

Documentation should reflect that the plan of care meets the needs/problems and is being implemented.

The nursing notes should reveal that treatment rendered is consistent with the nursing plan of care.

The nursing notes should include information about the situation or problem, the treatment rendered, and the patient's response to treatment.

Medication Administration Records (MARs) should be completed at the time medications are given and treatments are completed.

Nurses may consider documentation their foe; because it steals time from direct patient care, or their friend, giving direction and ensuring quality in patient care. The time and effort you devote to the patient's record allows the documentation to be pertinent, up to date, correct and complete. Balance the time spent with your patient and documenting care. Lack of documentation means you're either unaware did not take appropriate action. In today's litigious culture, effective and complete documentation is a matter of professional survival.

Lois Cantrell, LVN
Quality Assurance

Directors Directive

Good Day to Ladies and Gentlemen, out in the field, representing Pediatric Home Healthcare.

I hope all are enjoying the "back to school" time of year. For all of you that had young one's going out for their first days of school, I hope you made it through with smiles on your face and not tears in your eyes.

This month I would like to address those nurses that schedule themselves with our Parent/Primary Care Givers. It is required that you ALL inform the Scheduling Coordinators, on a weekly basis, if your weekly schedule is being modified. With that in mind, all Pediatric Home Healthcare nurses may not work more than 16 hours per shift, with at least 8 hours between shifts. This is a company-wide policy and is strongly recommended by the Texas Board of Nursing.

Thank you again for your commitment to Pediatric Home Healthcare and our Families! Remember: when working with Pediatric Home Healthcare, KIDS come FIRST!!

Julie Golightly, BSN, RN

Administrator / Senior Director of Patient Care Services

Julie@PediatricHomeHealthcare.com

We're Going Back To School



The Tyler office is proud to welcome our new **Director of Patient Care Services, Pamela Hanson, RN.**

Pamela has an extensive background in nursing, most recently as the Clinical Director of the NICU and Children's Center at Trinity Mother Frances hospital in Tyler. Please come by the office and introduce yourself to Pamela, we look forward to seeing you!

If you know of any nurses in the Tyler/East TX area that might be interested in joining our Pediatric Home Healthcare family, please pass along our information to those who may be interested.

Cody Nelms

Account Manager



Honors and Celebrations

Nurse of the Month for August: **Olajuan Akinola**

Olajuan, is working 7 days a week and happy to do so, also gets his corrections finished and back to us quickly

Thank you for going above and beyond, we definitely appreciate your hard work.

You can receive a referral bonus:

After a nurse works 160 hours, you can receive a referral bonus of **\$400 for RNs** or **\$200 for LVNs**.

The staffing coordinators can provide job applications and answer any questions. We have part-time, full-time, and PRN work available. If you are looking to work any additional hours or have any schedule changes, please notify the office.

Staffing Coordinator/Recruiting Team



Supporting our PHH family

We are showing our support and getting active in the community with the **2013 Komen Dallas Race for the Cure**. Raising funds for Komen Dallas County helps our uninsured neighbors gain access to breast health screening, diagnostic, treatment and transportation services. One of our very own field nurses and friend needs support, **Terri**, and the **PHH Care** page can be found here:

http://dallas.info-komen.org/site/TR/RacefortheCure/DAL_DallasCountyAffiliate?px=14396998&pg=personal&fr_id=3268

Terri has been a nurse with **PHH** since the company was in it's infancy, and her dedication to children and critically ill children is unmatched, so please show your support for **Terri** and breast cancer survivors. **Terri** recently hit her **one year breast cancer** free and we are so excited to celebrate this and show our support on **October 19th!**

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Where Kids Come First!



<https://www.facebook.com/PHHcare>

Events & Training

Family & Professionals:

IPV & Cough Assist class **Sept 17** 11:00 - 1:00
Dallas office. Refreshments served!
RSVP: candice@pediatrichomehealthcare.com

Sept 29th 16th Special Needs Celebration 1-5 (4036 FN
2767 Tyler) RSVP (903) 595-3942 x 6248

Trach & Vent Class:

Sept 26th, please sign up prior to attending this class

We have IV classes @ Children's Medical Center
(Downtown Dallas Campus)

Classroom D8 from 1p-3p

The next class will be on **Sept 10th**

Nurses will receive 2 CNE credits if the ENTIRE
class is attended.

No cost, except parking, which is \$2

...And Another Thing

If you have **CPR** cards expiring we can help you find a class; It needs to be **BLS** healthcare provider
CPR.

Either American Red Cross or American Heart Association.

Gwen Marshall is another lady we refer to, her contact info is 817-566-4899, and her cost is
\$35.00

[http://ahainstructornetwork.americanheart.org/AHA/ECC/classConnector.jsp?
pid=ahaecc.classconnector.home](http://ahainstructornetwork.americanheart.org/AHA/ECC/classConnector.jsp?pid=ahaecc.classconnector.home)

Just a reminder that if you need to be out for whatever reason the **minimum** notice we need is 6 hours.
This is best for our patients to assure they have coverage, and of course any additional notice is
appreciated very much.