



PHH Media



Feeding Tube Awareness Foundation

FEEDING TUBES SAVE THE LIVES OF HUNDREDS OF THOUSANDS OF CHILDREN:

The Feeding Tube Awareness Foundation is celebrating its fourth annual international Feeding Tube Awareness Week® from **February 9 to 15, 2014**. Awareness Week promotes the positive benefits of feeding tubes as a life-saving medical intervention. The broader public is also educated about the medical reasons that children are tube-fed.

The Feeding Tube Awareness Foundation's mission is to raise awareness of tube feeding, to increase the visibility and acceptance of tube feeding in our communities, and to help parents get the practical knowledge and support they need. [The Feeding Tube Awareness Foundation's Facebook](#) page is the world's largest online support group for tube feeding. It is a registered 501(c)(3) charity.

For more information, visit
<http://www.feedingtubeawareness.org/AwarenessWeek.html>

Hello Everyone!!!

It is time to usher in a new year. 2013 was a good year, but I know we can all do better in **2014**.

To assist in our improvement, please remember to communicate any questions or concerns to our staff. If there is anything going on in your home that troubles you please let us know. We can discuss any issues and strategize solutions.

Our goal as a company is to be as **upfront and straightforward** as possible; we would like you to do the same. There is nothing worse than something small stretching your rubber band until it finally snaps.

We want to address that little something to prevent any heartache in the long run. It has been an honor to serve you in 2013, now let's get after it this year and continue to improve!

Mike Stine
Account Manager

Fort Worth Office

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Special Points:

- ☺ February 9-15, 2014
- ☺ Community Events

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Points from QA

Happy New Year!!

We would like to take a moment to thank you for all of the hard work you do! Our nurses are a huge part of the success and growth we've seen this last year here in the Ft. Worth office, thank you!!

Please remember that if you ever have any questions or concerns regarding your patient, we are only a phone call away!

QA Notes: When you are filling out paperwork, please make sure to **ALWAYS** check the most current POC for the patient's Medicaid number. The chart labels are usually the very last thing to get changed when a patient's insurance changes.

Also, please be mindful of the dates you are writing on your paperwork.

Thank you!

Jodi Simpson, LVN
Quality Assurance



Message from the crew

To All of Our Nursing Staff,

We would like to wish you a **Happy New Year!**

As we continually strive to better our services to our kiddos we ask that we keep an open line of communication for scheduling. Any schedule changes should be brought to the attention of the office immediately. Doing so allows us to ensure that our patient's shifts are covered and our payroll is accurate.

Also, if you have any questions or are looking for some extra work, please don't hesitate to call the office.

As always, thank you for **all of your hard work!**

Staffing Coordinator/Recruiting Team

Directors Directive

Happy New Year!

It has been an amazing year for Pediatric Home Healthcare and we're especially proud of the growth we've experienced in our Fort Worth office! Though adding clients and their families to the PHH family has been fantastic, it would not be possible without the hard work and dedication of our nurses. The cooperation of the nursing staff has been vital to our success, especially as changes designed to improve upon the care and services we provide were implemented throughout the year. We sincerely appreciate you!

Home care presents interesting challenges you won't find in an inpatient setting. Since supervisory and support staff are **not in-house**, we understand how this may lead to us not being considered a resource for information or assistance when a bedside nurse encounters a barrier to providing care. When in doubt of aspects of patient care, we count on our nurses to review the chart, recent physician's orders and communication notes. Other nurses in the home, parents/caregivers, physicians and pharmacists may be able to address questions and concerns, also. If reviewing these resources reveals discrepancies or the need for updated information, we depend on nurse communication to correct these issues. If consulting these resources still leaves patient care concerns, please contact us! We are here to help you!

We also depend on our nurses to communicate with us about how we can support you to provide the best care possible for our special kids. **Our Kids Come First!** But it is only with the efforts of our wonderful nurses that we can ensure our patient's needs are met.

We wish you all a happy and successful 2014!

Rebekah Diaz, RN
Director of Nursing Care Services
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Honors and Celebrations



Nurse of the Month: **Liz Espinoza & Nancy Carlson**

Liz: Our nurse of the month is Elizabeth 'Liz' Espinoza. Liz has been a great asset to the PHH team. Since her first day at PHH, she's jumped in and helped out with shifts. Liz has been timely in completing her corrections and has great documentation. We would like to thank Liz for her hard work and dedication to our patients!

Nancy: We would like to thank Nancy for all of her hard work at PHH. Nancy has great documentation, and she continually puts our patients first. Nancy works hard, and she has been great in communicating with our office.

We applaud you both and we're so glad you're apart of the PHH team!!!

You can receive a referral bonus:

After a nurse works 160 hours, you can receive a referral bonus of **\$400 for RNs or \$200 for LVNs.**

The staffing coordinators can provide job applications and answer any questions. We have part-time, full-time, and PRN work available. If you are looking to work any additional hours or have any schedule changes, please notify the office.

Staffing Coordinator/Recruiting Team



Supporting our PHH family

Pulmonary Edema

The most common cause of pulmonary edema is heart disease or heart failure, which prevents the heart from pumping effectively and leads to fluid buildup in the lungs and other parts of the body. Symptoms: Difficulty breathing, Rapid breathing (tachypnea) or shortness of breath (dyspnea), Pink, frothy secretions from nose, mouth and/or trach and "wet" lung sounds. This can be a life threatening situation. Suction, change trach, supplemental O2, place patient on right side, call physician immediately!



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Where Kids Come First!



<https://www.facebook.com/PHHcare>

Events & Training

Family & Professionals:

March 29th Living with Disability Resource Fair

1801 Norwood Dr. Hurst, TX 76054

April 5th Mesquite Kids Rodeo Round-up

More details to come

Trach & Vent Class:

Please contact your local office regarding upcoming classes & sign up prior to attending

**...And
Another
Thing**

If you have **CPR** cards expiring we can help you find a class. It needs to be **BLS** healthcare provider either **American Red Cross** or **American Heart Association**.

Just a reminder that if you need to be out for whatever reason the **minimum** notice we need is 6 hours. This is best for our patients to assure they have coverage, and of course any additional notice is appreciated very much.
