



PHH Media

Message from Toby

The past few months have been great for PHH and the growth of all 3 of our offices! This in a big way is thanks to all the hard work each and every one of you does in the home and with each other. We are already into **September** and the holidays will be here before you know it. Please communicate with the office as soon as possible in regard to any upcoming schedule changes so that we can ensure great coverage for our families during that time. We are also working on new items for the website, the newsletter is available on **Our News** tab and we look forward to adding additional links, we welcome any feedback from you!

There are many exciting things happening at PHH this month. **Candice Lockhart RRT, RCP** joined our family as our **in-house Respiratory Therapist**. She will be in charge of our respiratory education and support our field staff and our families. She has **15+ years'** experience as a Respiratory Therapist and **10 years** dedicated specifically to pediatrics. Many of those years she trained the families of respiratory compromised patients. **Welcome** to the family Candice!

It was a strange month in that we had **5 employees** that had Birthdays.
Happy Birthday to
Toby, Adam, Julie, Lee, and JJ!

We have several training opportunities that will be available soon. Please keep an eye out for texts from the office on these opportunities. And remember my door is always open!

Toby Price
President / CEO

Dallas Office

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September

Special Points:

☺ Message from Toby,
President & CEO

☺ Upcoming Events

☺ Nurse of the Month

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Points from QA:

Attention nurses,

It is **extremely important** for you guys to transcribe MARS weekly. Transcribing MARS is not just adding or making changes to the MAR, it also includes reviewing meds to ensure that no changes have been made when new MARS are sent out. When transcribing MARS you must sign your name and title in the far right column on MAR after each medication.

Please remember to also sign every page of the MAR on the signature lines at the bottom of the page. This includes PRN, extra MAR sheets and the addendum. They are all a part of the MAR

Also, when documenting on your **Nurses Note**, please do not write "See MAR" in any section of the note. That is not acceptable documentation. Please fill out each system completely and check all boxes that apply to the Plan of Care. Danielle and I, QA your notes against the plan of care, so if it's on the plan of care and not on your notes, you will be called in for corrections.

LaVon Hackworth, LVN
Quality Assurance

**Transcription falls on
the nurse that works
the last shift of the
week.**

Message from the crew

We had another great month, and we can only thank all of our great nurses!!

I want to welcome our newest patient, Angelic to our PHH family! I also want to thank all the nurses who dedicated themselves to helping this new family get home as quickly and safely as possible.

For the most part, everyone has been doing a **great job** with coming into the office and handling all the corrections on all our documentation. So thank you all very much but remember to continue making the corrections and coming in to update your credentials if we need you please.

Staffing Coordinator/Recruiting Team *"the shark tank"*



Directors Directive

Good Day to Ladies and Gentlemen, out in the field, representing **Pediatric Home Healthcare**. I hope all are enjoying the "back to school" time of year. For all of you that had young one's going out for their first days of school, I hope you made it through with smiles on your face and not tears in your eyes.

This month I would like to address those nurses that schedule themselves with our **Parent/Primary Care Givers**. It is required that you ALL inform the **Scheduling Coordinators**, on a weekly basis, if your weekly schedule is being modified. With that in mind, all **Pediatric Home Healthcare** nurses may not work more than **16 hours** per shift, with at least **8 hours** between shifts.

This is a company-wide policy and is strongly recommended by the Texas Board of Nursing.

Thank you again for your commitment to **PHH** and our Families! Remember: when working with **Pediatric Home Healthcare**, KIDS come **FIRST!!**

Julie Golightly, BSN, RN

Administrator / Senior Director of Patient Care Services

Julie@PediatricHomeHealthcare.com



We are very lucky to have Candice, and I encourage any nurse or parent to contact her with questions and concerns on all things respiratory.

I also have spearheaded a fundraiser for our local hospitals, that both the **Dallas and Ft. Worth offices** will be participating in. The program is called: **Extra Life - Be a Hero**, Play games to raise money for local kids. We will be playing video games "marathon style" for 25 straight hours, and we raise money by collecting donations that 100% of the proceeds go to a local hospital. There is a 2 man team for each office, myself and Lee Hosley (our credentials supervisor) will be playing for **Dallas Children's Medical Center**, and Mike Stine (Account Manager in Ft. Worth) and Rebekah Diaz (Associate Director of Nurses in Ft. Worth) will be playing for **Cooks Children's Hospital** in Ft. Worth. Our goal for all 4 people is **\$800**, and we are already \$150 of the way there!!

If you would like to check out the program, or make a donation, please visit this website:

<http://www.extra-life.org/index.cfm?fuseaction=donorDrive.participant&participantID=50905>

Austin Burton

Account Manager



Honors and Celebrations

Nurse of the Month for August: **Sylvia Biggs**

She goes out of her way to make sure everything is in great condition while she is there with her patient. She makes the house a more comfortable environment for the entire family and they have expressed their gratitude and joy for having Sylvia join their family!

Thank you so much Sylvia. This is exactly what we strive for at PHH, and we love connecting great families with great nurses."

You can receive a **referral bonus**:

After a nurse works 160 hours, you can receive a referral bonus of **\$400 for RNs** or **\$200 for LVNs**.

The staffing coordinators can provide job applications and answer any questions.

We have part-time, full-time, and PRN work available.

If you are looking to work any additional hours or have any schedule changes, please notify the office.

Staffing Coordinator/Recruiting Team



Supporting our PHH family

Another big even coming up that we are trying to get behind and get active in the community is the 2013 **Komen Dallas Race for the Cure**. Raising funds for Komen Dallas County helps our uninsured neighbors gain access to breast health screening, diagnostic, treatment and transportation services.

One of our very own field nurses and good friend needs support, **Terri**, the **PHH Care** donations page can be found here:

http://dallas.info-komen.org/site/TR/RacefortheCure/DAL_DallasCountyAffiliate?pg=team&fr_id=3268&team_id=261529

Terri has worked both in the field and office with PHH since the company was in it's infancy, and her dedication to children and critically ill children is unmatched, so please show your support for **Terri** and breast cancer survivors.

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Where Kids Come First!



<https://www.facebook.com/PHHcare>

Events & Training

Family & Professionals:

IPV & Cough Assist class **Sept 17th** 11:00 - 1:00 Dallas office.
Refreshments served!

RSVP: candice@pediatrichomehealthcare.com

Sept 27th Healthy Child Healthy Community Fair **CEU** offered

Register at www.eccnt.org

Trach & Vent Class:

Sept 9th Please contact your local office regarding sign up
prior to attending

We have IV classes @ Children's Medical Center
(Downtown Dallas Campus)

Classroom D8 from 1p-3p on **Sept. 10th**

Nurses will receive 2 CNE credits if the

ENTIRE class is attended.

No cost, except parking, which is \$2

...And Another Thing

If you have **CPR** cards expiring we can help you find a class;

It needs to be **BLS** healthcare provider **CPR**.

Either American Red Cross or American Heart Association.

Gwen Marshall is another lady we refer to, her contact info is 817-566-4899, and her cost is \$35.00

<http://ahainstructornetwork.americanheart.org/AHA/ECC/classConnector.jsp?pid=ahaecc.classconnector.home>

Just a reminder that if you need to be out for whatever reason the **minimum** notice we need is 6 hours
This is best for our patients to assure they have coverage, and of course any additional notice is appreciated very much.