



PHH Media



Feeding Tube Awareness Foundation

FEEDING TUBES SAVE THE LIVES OF HUNDREDS OF THOUSANDS OF CHILDREN:

The Feeding Tube Awareness Foundation is celebrating its fourth annual international Feeding Tube Awareness Week® from **February 9 to 15, 2014**. Awareness Week promotes the positive benefits of feeding tubes as a life-saving medical intervention. The broader public is also educated about the medical reasons that children are tube-fed.

The Feeding Tube Awareness Foundation's mission is to raise awareness of tube feeding, to increase the visibility and acceptance of tube feeding in our communities, and to help parents get the practical knowledge and support they need. [The Feeding Tube Awareness Foundation's Facebook](#) page is the world's largest online support group for tube feeding. It is a registered 501(c)(3) charity.

For more information, visit
<http://www.feedingtubeawareness.org/AwarenessWeek.html>

Dallas Office

Volume II: Issue 2: 2014

February

Special Points:

- ☺ February 9-15!
- ☺ Upcoming Events
- ☺ Nurse of the Month

Inside this issue:

Points from QA	2
Message from the crew	2
Honors & Celebrations	3
Director Review	3
Events	4
PHH Family	4

What an amazing year **2014** is going to be!

We have an amazing staff of nurses, and a great set of families to work for. Please, remember that any issue that you have come up for your schedule needs to be addressed with the office. We aren't trying to pester you about what you're doing, but it is imperative that we plan ahead as much as possible for our families. We are continuing to grow with new patients, so please don't forget that we offer a referral bonus for new nurses.

Please continue to keep us up to date with anything that's going on with you and our families. We all appreciate your hard work very much, **KEEP IT UP**. Thank you for making **PHH** so special.

Austin Burton
Account Manager

Points from QA:

Thank you to all nurses who have come into the office to complete corrections in a timely manner. You guys are doing an awesome job. Just a few things for you to keep in mind when it comes to documentation:

Please ensure that all Physician's Orders are filled out completely before turning them in to the office. When writing the orders please include the doctor's fax number. Please do not write the pharmacy's telephone number when copying from Rx bottles. Please remember to include the route of the medication, mg/ml, time of order and the correct date.

Also, ensure that all nursing notes, MARS and Cleaning and Maintenance Sheets are turned in the week that you worked or the following week. Please do not hold documentation for weeks or months after you have worked. Correct documentation must be in the patient's chart within 14 days per State requirements.

Thank you all once again and keep up the good work!

LaVon Hackworth, LVN
Quality Assurance

Correct documentation must be in the patient's chart within 14 days per State requirements.



Message from the crew

I would like to start out by saying that we are immensely thankful for all of our great nurses and staff at **PHH** that have been working very hard to help keep this company growing and adding new patients. A couple things to cover that we have been experiencing some problems with lately are; being late to your shifts, not turning in completed notes (I.e. forgetting to put your time in or out, not getting your note signed, forgetting the dates, etc.), turning in notes late and expecting a check to be cut for you, not communicating with the office when problems come up either in the homes or in cases that cause scheduling issues.

We don't say these things to be demeaning or to make anyone feel that you are doing a poor job because we are very happy with how all of our nurses are working as stated earlier. The reason we bring these things to your attention is to make this company better than it has ever been. This in turn will help us provide our patients with the best care possible! As staffing coordinators we always strive to do what is best for the patients and even though we have disagreements we are all looking for the same goal and that is to provide our kids with the best nursing care in **Dallas**! As always if you need anything at all please give the office a call we are here to help you!

Staffing Coordinator/Recruiting Team "the shark tank"

Directors Directive

Hello to all my PHH family! Hope the New Year has been good to you!

I want to address some things in this month's newsletter that many of us often don't think about enough:

Safety. Safety issues, related to Skilled Nursing Care, remain one of the most basic nursing responsibilities. It is extremely important to our patients, their families and to our nursing license, that we all take the time, at the beginning of our shifts, to perform our safety checks.

Safety issues vary depending on the home environment and the condition of our patient. Some of the most basic safety issues surrounding our Medically Dependent patients are **FALL, INFECTION CONTROL** and **MEDICATION ERRORS**. These specific safety issues continue to be the most vital with regard to patient outcomes and should always remain in the fore front of our mind at all times!

Please be proactive with regard to patient safety and remember, at PHH, kids come first!

Julie Golightly, BSN, RN

Administrator / Senior Director of Patient Care Services

Julie@PediatricHomeHealthcare.com



Honors and Celebrations



Nurse of the Month for Dec. / Jan. : **Dian Marical & Sheila Chin**

Dian Marical stayed at Paige's house for an **unprecedented** amount of time without **relief** and literally does anything that is asked of her. She truly **loves** the kids she works with, she's **great!**

Sheila Chin is the nurse for Josiah, who visits him in the hospital **ANY** time he goes **NEVER** calls out, **NEVER** is late, and helps out as much as she can.

You can receive a **referral bonus**:

After a nurse works 160 hours, you can receive a referral bonus of **\$400 for RNs** or **\$200 for LVNs**.

The staffing coordinators can provide job applications and answer any questions. We have part-time, full-time, and PRN work available. If you are looking to work any additional hours or have any schedule changes, please notify the office.

Staffing Coordinator/Recruiting Team



Supporting our **PHH** family

Pulmonary Edema

The most common cause of pulmonary edema is heart disease or heart failure, which prevents the heart from pumping effectively and leads to fluid buildup in the lungs and other parts of the body. Symptoms: Difficulty breathing,

Rapid breathing (tachypnea) or shortness of breath (dyspnea), Pink, frothy secretions from nose, mouth and/or trach

and "wet" lung sounds. This can be a life threatening situation. Suction, change trach, supplemental O₂, place patient on right side, call physician immediately!



Dallas Office

7800 N. Stemmons Fwy
Suite 370
Dallas, TX

T: 972-630-4810
F: 214-271-4590
W: pediatrichomehealthcare.com

Where Kids Come First!



<https://www.facebook.com/PHHcare>

Events & Training

Family & Professionals:

March 29th Living with Disability Resource Fair
1801 Norwood Dr. Hurst, TX 76054

April 5th Mesquite Kids Rodeo Round—up
More details to come

Trach & Vent Class:

Please contact your local office regarding upcoming classes & sign up prior to attending

**...And
Another
Thing**

If you have **CPR** cards expiring we can help you find a class. It needs to be **BLS** healthcare provider either **American Red Cross** or **American Heart Association**.

Just a reminder that if you need to be out for whatever reason the **minimum** notice we need is 6 hours. This is best for our patients to assure they have coverage, and of course any additional notice is appreciated very much.
